

MASERGY COMMUNICATIONS, INC.
Accessible Canada Act
Progress Report
As of June 1, 2025

Masergy Communications, Inc., (“Masergy”), pursuant to Subsection 51(1) of the Accessible Canada Act (“ACA”) and Section 29 of the Canadian Radio-Television and Telecommunications Commission’s (“CRTC”) accessibility regulations, hereby provides its 2025 progress report on its practices, procedures and services. Masergy, a subsidiary of Comcast Corporation (collectively, the “Company”), is a leading secure cloud networking platform for global enterprise businesses, leverages artificial intelligence to enable superior application performance, offering managed SD-WAN, Security, UCaaS, and CCaaS solutions.

Masergy launched its accessibility feedback mechanism, pursuant to the ACA, in June, 2023, to welcome customer feedback with regard to the accessibility of its products and services through multiple communications channels. During this period, Masergy was not contacted by its Canadian customers or members of the public to report any barrier or impediment to accessibility. Further, Masergy does not maintain a physical office or facility in Canada that would require any physical accommodations for employees, customer, or other members of the public.

As noted in its 2023 Accessibility Plan, the larger Company continues to improve internal practices and procedures to ensure accessibility development and design is included (where appropriate) in the specifications provided to third party vendors.

The Company will continue to drive employee completion rates for the Accessibility training courses offered to its employees by its company-wide training group, ULearn.

The Company continues to internally screen, monitor and report functionality of accessibility goals by updating department specific scorecards and it continues to conduct periodic audits of products and services, providing, where necessary, remediation timelines to relevant stakeholders. The Company will regularly review and update this plan, and its overall corporate accessibility program, in consultation with persons with disabilities and support accessible initiatives.

Questions regarding this progress report and customer feedback to improve the accessibility of products and services through multiple communications channels may be directed to

Email Feedback to us at: Catherine_Fox@Comcast.com

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